



# GP down south

Local health. Our business.

## YEAR IN REVIEW

2018 / 19



# Our Organisation

## Our Vision

**Health and wellbeing for all**

## Our Mission

**To improve health outcomes for individuals and communities through collaborative partnerships and facilitating access to and provision of health care**

## Our Values

**Compassion | Respect | Relationships**



## How We Demonstrate Our Values

- |                     |   |  |
|---------------------|---|--|
| Local Knowledge     | { | We possess extensive local knowledge; we grow and develop that knowledge which enables us to provide the best possible support for those we serve. |
| Responsiveness      | { | We are agile, flexible and take action on health care needs and opportunities.   |
| Cultural Awareness  | { | We embrace diversity and develop culturally appropriate services.  |
| Innovation          | { | We apply creative thinking in designing programs and services that deliver results.  |
| Quality of Service  | { | We are passionate about offering the best possible service to those who need it.   |
| A Team Ethos        | { | We promote collaboration with our partners and a team environment for our people.  |
| Flexibility of Work | { | We offer a flexible working environment that promotes family values and an appreciation of our geographical spread.                                |
- 

# A Year in Review

## A Message From The Chair And CEO

With a team of dedicated staff and a committed Board of Directors, 2018-19 was an outstanding year for GP down south. We delivered a growing range of community-based health and wellbeing programs and services throughout the Peel and South West regions of WA. The three year development and construction of the Peel Health Hub was definitely a highlight, achieved through strong community backing and funding support from local, State and Federal Government. The Health Hub was officially opened on 12 December 2018.

One of the key strengths of GP down south is our ability to facilitate partnerships with community, other service providers and funders to deliver collaborative and co-ordinated services. A powerful demonstration of this was the development of the GP supported Model of Care at the Peel Health Hub to provide a 'one-stop shop' for the health needs of young people and co-ordinated services for adults and families in the Peel region. The principles of the Model of Care were developed with input from the Peel Youth Medical

Services (PYMS) Youth Reference Group, stakeholders and co-locators during a series of workshops. They include client centred care, a no wrong door approach with no one turned away, working with clients to minimise the number of times they need to tell their story and enabling clients to be healthy enough to live the life they want to live.

Thank you to our private donors who have generously given to PYMS. In addition to these donations and receipts from MBS

billings, the Organisation contributed \$221k this year towards the operation of PYMS.

We are proud that 22% of our staff identify as Aboriginal and/or Torres Strait Islander and provide Aboriginal Health and Wellbeing services through Nidjalla Waangan Mia (NWM) in Peel and Down South Aboriginal Health (DSAH) in Collie and Manjimup. The NWM and DSAH teams work with community and stakeholders to help people attain their optimal health and well being through advocacy, coordinating care, collaborative partnerships, health education and promotion and service delivery. Take a look at the Peel and South West snapshots further in this document to see the amazing work these two programs deliver.

Our Chronic Conditions Program continued to grow this year and we were delighted to appoint Dr Russell Wallis, an experienced GP based in Bunbury, to support the establishment of the Chronic Conditions Care Coordination Service in the South West region.

*continued on next page*



Above L to R: Mandurah Mayor Rhys Williams, Minister for Finance the Hon Mathias Cormann, Minister for Health Roger Cook, GP down south CEO Amanda Poller, Mandurah MP David Templeman, Ann Fletcher of Peel Health Foundation, Lorna Pritchard of Lotterywest and Canning MP Andrew Hastie

# 2018/19

## A Message From The Chair And CEO *(continued)*

Dr Wallis has made a lasting and positive impact on the integration of services between the hospital and primary care settings initiating system change, promoting a collaborative approach among service providers and advocating at an individual patient level to contribute to improved health outcomes for people in the region. With Dr Wallis, we learned how to use an online platform to deliver webinars facilitating education on best practice guidelines for chronic disease management to GPs, pharmacists and allied health providers. We would like to acknowledge the achievements of Dr Wallis and hope this will illustrate the benefits of a GP Lead position and inform possible future funding opportunities.

We received funding from the WA Primary Health Alliance (WAPHA) to establish the South West Health Professionals Network (SWHPN) working with WA Country Health Services, the South West Aboriginal Medical Service, WA General Practice Education and Training, the Rural Clinical School, Rural Health West and WAPHA. The SWHPN features a portal through which regional health professionals can access local education and training, chat with other health professionals, share research findings and opportunities, and engage in clinical discussions. The portal will be supported with regular face to face opportunities providing health professionals with opportunities to network and upskill. Two launch events were held in Busselton and Bunbury with a total of 270 attendees. 358 members have signed up so far.

The Service Mapping and Integration project commissioned by WAPHA as a response to a tragic incident in the Augusta Margaret River region was completed in June 2019. Through the employment of an experienced Project Manager and Mental Health Clinician the project enabled our Organisation to assist in increasing the collaboration and partnerships between service providers in the region and improving access to services. The project informed relevant parties of gaps in the system and supported the tight-knit community in the Augusta Margaret River region to improve its resilience and strength. Through our ongoing connection to the Augusta- Margaret River Shire's Health Reference Group, we are involved in implementing project recommendations.

We continued to deliver an Integrated Primary Mental Health Program throughout the South West with a team of credentialed mental health clinicians providing free support, coordination and access to evidence-based treatments for people at risk of or with mental illness. In May our staff participated in a series of fifteen forums across the South West to inform the development of the South West Mental Health and Alcohol and Other Drugs Strategy 2019-2024.

In the coming months the pilots of our 3 Tier Youth Mental Health Program in Warren Blackwood and the Parenting Program in the South West will come to an end. Both programs have been evaluated and demonstrate strong health outcomes and

value for money. We are actively seeking ongoing funding sources to continue to provide these important services.

Dr Mostyn Hamdorf will be stepping down from the Board at the 2019 AGM. Mostyn has been a long-standing member of the Board and his clear thinking, business acumen and quick wit will be missed at meetings. We sincerely thank Mostyn for his important contribution to the Organisation as Director for 16 years and Chairman from 2005 to 2014 and wish him and his family happiness in their future endeavours.

We are proud of our track record of strong corporate and clinical governance whilst investing the majority of our income in service delivery and less than 10% on administration costs.

At the end of another positive year, we remain focused and committed in our work to improve the health and wellbeing of people living in regional Western Australia. Thank you to the Board and staff for your commitment and loyalty during the last 12 months as we embark on another exciting and eventful year.

**Dr Rupert Backhouse, Chairman**

**Amanda Poller, CEO**

# Board of Directors



**Dr Rupert Backhouse**  
Chair

*Elected Director (2007)*



**Dr Mostyn Hamdorf**  
Deputy Chair

*Elected Director (2000)*



**Tricia Scaffidi**  
Company Secretary

*Appointed Director (2016)*



**Kirsten Cadle**  
Director

*Appointed Director (2018)*



**David Barton**  
Director

*Elected Director (2018)*



**Dr Mark Monaghan**  
Director

*Elected Director (2019)*



**Dr Michiel Mel**  
Director

*(retired at 2018 AGM)*

*Elected Director (2009)*



**Mark Jeffery**  
Director

*(retired at 2018 AGM)*

*Appointed Director (2013)*



**Dr Andrew Jamieson**  
*(retired March 2019)*

*Elected Director (2018)*

# Senior Management



**Amanda Poller**  
Chief Executive Officer



**Sue Swift**  
Chief Financial Officer



**Eleanor Britton**  
Business Development  
Manager



**Denise Puddick**  
Regional Manager  
(Peel)



**Graham Hope**  
Regional Manager  
(South West)

# Staff Directory (as at 30 June 2019)

## BUSSELTON OFFICE

- **Amanda Poller** (Chief Executive Officer)
- **Graham Hope** (Regional Manager - South West)
- **Dr Russell Wallis** (GP Lead - Hospital to Home)
- **Nicola Hilyard** (Program Coordinator - Chronic Disease)
- **Jackie Bowser** (Program Coordinator - Mental Health)
- **Jan De Groot** (Clinical Manager Mental Health Programs)
- **Gianna Cavalli** (Mental Health Clinician)
- **Louise Hadden** (Mental Health Clinician)
- **Celia Smith** (Mental Health Clinician)
- **Annie Rickman** (Mental Health Clinician)
- **Meredith Campbell** (Mental Health Clinician)
- **Martin Vaughan** (Mental Health Clinician)
- **Clare Wood** (Mental Health Clinician & Community Partnership Officer)
- **Jill Hibben** (Program Coordinator - Parent Support Program)
- **Denise Hine** (Program Coordinator - Parent Support Program)
- **Jill Drew** (Parent Support Worker)
- **Fiona Worley** (Parent Support Worker)
- **Donna Philp** (Parent Support Worker)
- **Bonnie Allen** (Business Development and Management Support & Program Coordinator - 3 Tier Youth Mental Health Program Warren Blackwood)
- **Nicole Miles** (Program Support Officer)
- **Marie Stillwell** (Program Support Officer)
- **Julie La Mancusa** (Administration Officer)

## MANDURAH OFFICE

- **Sue Swift** (Chief Financial Officer)
- **Denise Puddick** (Regional Manager - Peel)
- **Eleanor Britton** (Business Development Manager)
- **Anne Walsh** (Facility Manager - Peel Health Hub)
- **Damian Kneal** (Information, Communication and Technology Manager)
- **Tammy Levey** (Administration Officer & Program Coordinator - 3 Tier Youth Mental Health Program Peel)
- **Paul Reilly** (Program Manager - Assertive Outreach Team)
- **Joseph Gauci** (Care Coordinator - Assertive Outreach Team)
- **Cherie Seabrook** (Counsellor - Assertive Outreach Team)
- **Luke Beeson** (Aboriginal Youth Worker)
- **Ashley Dadliffe** (Aboriginal Youth Worker)
- **Joanne Jones** (Finance Officer)
- **Teri Wilson** (Finance Assistant)
- **Nisha Flentjar** (Quality & Systems Support Officer)
- **Michelle McShane** (Quality & Systems Support Officer) Parental Leave
- **Sharon O'Neill** (Governance & Publications Officer)
- **Sharron Kamp** (Human Resources & Work Health and Safety Officer)
- **Gillian Houston** (Executive Assistant)
- **Anika Pedrazzoli** (Administration Officer)

## PEEL YOUTH MEDICAL SERVICE (PYMS)

- **Dr Rupert Backhouse** (General Practitioner)
- **Dr Dana Luscher** (General Practitioner)
- **Dr Amanda Lim** (General Practitioner)
- **Dr Fiona Downey** (General Practitioner)
- **Kerry Cabassi** (Practice Manager)
- **Louise Graham-Wright** (Practice Nurse)
- **Tracey Hammond** (Practice Nurse)
- **Leanne Lange** (Mental Health Social Worker & Community Counsellor)
- **Louise Helfgott** (Counsellor & Educator)
- **Tara Hey** (Receptionist & Administration Officer)
- **Lisa Buswell** (Receptionist & Administration Officer)
- **Jenny Birkin** (Receptionist & Administration Officer)

## DOWN SOUTH ABORIGINAL HEALTH (DSAH)

- **Annette Lawrence** (Program Manager & IHPO)
- **Collette Wynne** (Care Coordinator)
- **Annette Heinjus** (Care Coordinator)
- **Miranda Kelleher** (Aboriginal Health Worker & Care Coordinator)
- **Sophia Karahoutis** (Aboriginal Health Worker)
- **Ian Lawrance** (Transport Officer & Outreach Worker)
- **Lesley Ugle** (Aboriginal Outreach Worker & Administration)
- **Rochelle Lawrence** (Reception & Administration Officer)
- **Mandy Lane** (Reception & Administration Officer)

## NIDJALLA WAANGAN MIA (NWM)

- **George Walley** (Regional Communications Manager)
- **Kerry Cabassi** (Practice Manager)
- **Kim Wilkinson** (Indigenous Health Project Officer)
- **Debbie James** (Care Coordinator)
- **Yvonne Agnew** (Aboriginal Outreach Worker)
- **Deborah Phillips** (Aboriginal Maternity Support Worker)
- **Travis Thomas** (Aboriginal Health Worker)
- **Donna Ninnett** (Practice Nurse)
- **Natalie Newman** (Practice Nurse)
- **Tracey Hammond** (Practice Nurse)
- **Laura Slater-Horner** (Practice Nurse) Parental Leave
- **Kate Dyson** (Dentist)
- **Alison Szczyrbiak** (Dental Assistant)
- **Greg Nelson** (Transport Liaison Officer)
- **Ashley Dadliffe** (Program Support Officer)
- **Madeleine Brooker** (Program Support Officer)
- **Brenda Grandison** (Receptionist & Administration Officer)
- **Michelle Pickett** (Receptionist & Administration Officer)

## DIABETES EDUCATORS

- **Nicole Frayne**
- **Jeevan Roshia**
- **Taryn Mews**
- **Gillian Gale**



GP down south CEO Amanda Poller accepting the Busselton CCI Business Excellence in Not For Profit Award



GP down south staff promoting Mental Health Week at the annual Busselton Jetty Walk



Peel Youth Medical Service, Youth Reference Group Member Caitlin nominated for 7 News Young Achiever Award



GP down south, Peel Youth Medical Service and Peel Health Hub staff promoting Youth Week at the Peel Health Hub Open Day



GP down south, Peel Youth Medical Service and Peel Health Hub staff promoting International Day Against Homophobia, Transphobia and Biphobia



GP down south and Peel Youth Medical Service staff accepting Rotary Club Golf Day fundraising cheque



John Nye raising funds for Peel Youth Medical Service and mental health awareness in his solo motorbike ride around India



Down South Aboriginal Health staff promoting R U Ok day

# Program & Service Summaries

## Peel Snapshot

3 towns / 8 programs

### NIDJALLA WAANGAN MIA

  
**1259**  
clients

**10944**  
occasions of  
service

  
**1221**  
transport services  
provided

### ASSERTIVE OUTREACH TEAM

**200**

Clients

### PEEL HEALTH HUB

**\$9** million  
project



'No  
Wrong  
Door'  
Policy



Innovative  
Model Of Care

**9** health providers  
working together to  
support youth health,  
mental health, alcohol  
and other drugs &  
domestic violence

### PEEL YOUTH MEDICAL SERVICE

**7918**  
occasions of  
service

  
**2022**  
clients

### 3 TIER YOUTH MENTAL HEALTH PROGRAM

**421**  
students  
TIER 1

**490**  
students  
TIER 2

**157**  
students  
TIER 3



## Peel Youth Medical Service (PYMS)

Through its holistic, youth friendly primary health care service PYMS aims to promote wellness by improving the mental, social and physical health of people in the Peel region. PYMS offers comprehensive, multi-disciplinary services with General Practitioners, Practice Nurses and Mental Health Professionals. The target group is young people living in the Peel Region between the ages of 12 and 25 years.

After a decade of being located at the Billy Dower Youth Centre, PYMS along with 8 other service providers moved in to the brand new, state of the art Peel Health Hub (PHH), in Allnutt Street in Mandurah in November 2018. Despite the stresses of moving a whole medical practice, PYMS also underwent its AGPAL accreditation audit on the first day of operation in the PHH. PYMS passed the audit with flying colours and have been reaccredited to January 2021.

PYMS is working within the groundbreaking, collaborative model of care that is being delivered within the PHH. With Allambee, Palmerston, Youth Focus, Jobs South West, CAMHS, Richmond Wellbeing and headspace, PYMS provides a 'One Stop Shop' for services, and are delivering a fully integrated, holistic model with the client at the centre of their care, closely supported by their GP. The implementation of this model of care has seen numbers at PYMS double since the move into the PHH.

80% of registered clients have or have had mental health and/or drug and alcohol issues and these numbers highlight the growing need for mental health and alcohol and other drug (AOD) services in the Peel region. We can proudly say that 100% of our clients that present in distress are seen by a clinical member of the team on the day. We operate on a 'no wrong door' policy and our aim is to not turn anybody away.

Palmerston continue to work in close collaboration with GP down south and PYMS to provide Alcohol and Other Drug (AOD) counselling services from PYMS. The service initially started with one counsellor working two days per week, but an increase in numbers has seen this support increase to two counsellors across 5 days per week over the past 12 months. As well as providing services within PYMS, the AOD counsellors are delivering outreach services into schools, which has worked well within the program.



PYMS works closely with the local Clontarf Aboriginal program through Coodanup College inviting students into PYMS for annual health checks to ensure and support optimal health outcomes for everyone. The model provides an introduction to PYMS for the young people and supports the development of ongoing positive relationships.

Staff continue to raise community awareness of PYMS services by attending events such as Mental Health Week and Homelessness week on the foreshore. We also support organisations such as WA Netball Association to raise awareness of Youth Mental Health by attending events such as 'Silly Sock Day'. We acknowledge the amazing support and fundraising efforts of individuals and community organisations that we have received over the last 12 months.

PYMS Youth Reference Group continues to play an active part in the development and delivery of our services, including the ongoing design of the Peel Health Hub model of care. This amazing group of passionate young people meet on a regular basis and discuss ideas and issues related to youth health. They assist PYMS staff at local events by regularly volunteering their time and energy to raise awareness and build relationships. The Youth Reference Group is always looking for dynamic, forward thinking and passionate young people to be a part of our team. If you know of anybody who is interested, please ask them to contact PYMS.



# Program & Service Summaries

## 3 Tier Youth Mental Health Program (3TYMHP) Peel

The 3 Tier Youth Mental Health Program has had another successful year in the Peel region and further consolidated its place as an integral part of in-school mental health programs. Tier 1 of the program supports awareness raising of mental health and drug and alcohol issues, Tier 2 of the program supports education, and Tier 3 provides one on one counselling for those young people identified in Tier 1 or Tier 2 as needing support. The 3 Tier Youth Mental Health Program is delivered annually to year 10 students to local Peel High Schools.

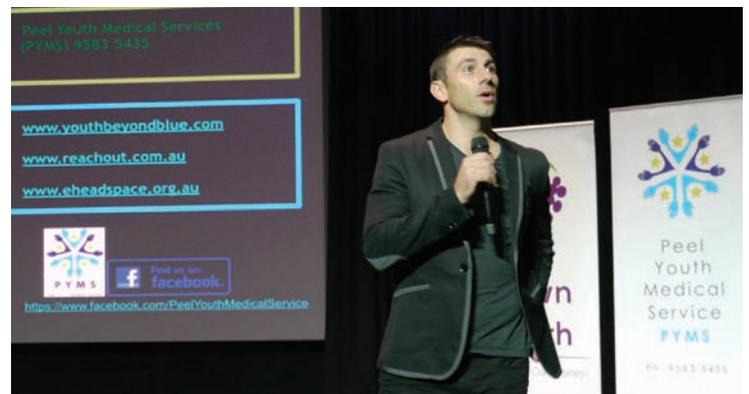
The Tier 1 Presentation was held on Wednesday 27th February 2019 in the Lakes Theatre at Mandurah Baptist College. The presentation was facilitated by Heath Black speaking of his lived experience with diagnosed mental health issues. Heath's presentation was delivered to 421 year 10 students from the following 8 schools and training organisations:

- John Tonkin College
- Mandurah Baptist College
- Waroona District High School
- Pinjarra Senior High School
- Frederick Irwin Anglican School
- Clontarf Academy
- Jobs South West
- Fairbridge College

Tier 2 workshops were delivered to 8 schools over the course of 3 weeks to a total of 490 students. The topics covered as selected by the schools were bullying, stress and anxiety and depression. The workshops were presented by Heath Black and Amy Coombe.

This year effort was made to promote the services from the Peel Health Hub by providing bags to the students with information and resources about co-locators including a water bottle, packet of chips and a lollipop. The bags were well received and created some excitement among the students.

Tier 3 of the GP down south 3 Tier Youth Mental Health Program is being delivered within PYMS to enable the close collaboration between the counsellor, the client and the GP.





## Nidjalla Waangan Mia (NWM)

The past 12 months has seen Nidjalla Waangan Mia (NWM) consolidate programs and services. The three main programs that make up NWM allow the teams to work together to achieve maximum improvement in health outcomes for our clients.

**The Integrated Team Care Program (ITC)** - is funded to assist Aboriginal and Torres Strait Islander people with complex chronic illness to attend medical appointments and build personal skills to work towards self-managing their chronic health conditions.

Clients can be referred into the ITC program by a GP along with inter-regional ITC transfers from outside of the region. The team have continued to work well in establishing good referral pathways and an intake and discharge process. Historically, most clients remained in the program indefinitely due to supplementary service financial support eg. cost of Webster packing, but the goal has been to work towards self-management, building the client's rapport with their pharmacist to manage Webster packed medication and associated costs to enable the client to be discharged from the program.

This year we have said goodbye to Ava Ives our Aboriginal Outreach Worker, who return home to family in Bowen QLD. We welcomed Yvonne Agnew into the ITC Program as the Aboriginal Outreach Worker for a short period of time before Yvonne was successful in applying for the Team Leader of the Comprehensive Primary Health Care program.

The ITC team have recently welcomed Michelle Pickett as the Aboriginal Outreach Worker. Michelle is thoroughly enjoying the change from reception to outreach and we can see Michelle doing great things for both the ITC program and clients.

Funding for the **Footprints to Better Health Program** supports the delivery of clinical services at Nidjalla Waangan Mia. The required outcome of this program is to ensure Aboriginal people have access to chronic disease screening and care planning services. Through a collaborative, team-based approach, 85% of our clients aged over 25 have had an Aboriginal Health assessment in the previous 24 months and 98% of our eligible clients have had a GP management plan within the previous 12 months.

As an acknowledgement to the positive community outcomes being delivered by Nidjalla, we were nominated for and won the

"Consumer Health Excellence Awards" in the Outstanding Health Organisation Category. Kerry Cabassi (Practice Manager) and Natalie Newman (Practice Nurse), accepted this award on behalf of all the staff at Nidjalla in a lovely event held on the Perth foreshore. With ongoing support from WAPHA, a focus of the team is to improve our clinical statistics. We have been undertaking regular "Plan, Do, Study, Act" cycles, with a focus on small but achievable challenges. As a result of this work, we have identified and developed data driven improvement opportunities to facilitate the ongoing and excellent performance of our service.

**The Indigenous Australian Health Program (IAHP)** provides NWM with the opportunity to provide services focused on the prevention, detection and management of chronic conditions and also work closely with external primary and allied health services to link Aboriginal people to services at NWM.

The IAHP also allows us to provide transport services to the community supporting access to primary health care services, develop health information and education workshops and establish and strengthen relationships and collaboration with other services at local, regional and national levels.

An integral part of the delivery of this program is the building of positive relationships between Nidjalla and the community. Events such as 'Feel Good Friday' and 'Thrifty Thursday' have enabled these positive relationships. During these events, the local community is offered the opportunity to have a healthy breakfast, or to do some shopping for some preloved clothing and homewares. While they are attending these events, our staff are taking the opportunity to engage with the clients, take blood sugars or blood pressures and educate clients around health issues as required. This supports a positive and ongoing relationship and gives the community the confidence to attend the service.



# Program & Service Summaries

## Assertive Outreach Team (AOT)

The Assertive Outreach Team (AOT) was established in 2018 to provide engagement to individuals with mental health and /or substance use problems, particularly those individuals not engaged with any services. The team covers Mandurah, Pinjarra and Waroona and now comprises 5 staff, including 2 Aboriginal Youth Workers, 2 Care-Coordinators and a Program Manager/Care-Coordinator. The Aboriginal Youth Workers engage with young people aged 12-25 and the Care Coordinators with people 12 years and above.

Staff engage with clients in the Peel Health Hub as well as in the community, including in-reach to schools and home visits. Once assessed, a care plan is developed and support provided to address often complex problems. This care plan may involve engaging and referring individuals to other services.

The Team is also involved in community development initiatives and has been at the forefront of initiating the Murray Community Health Hub, a monthly drop in with a multi-agency presence, allowing local community residents to walk-in and access services. This is held on the first Wednesday of the month in the Murray Lesser Shire Hall in Pinjarra between 11am and 1pm. Other activities include support and in-reach to Pinjarra Community Kitchen, Passages Youth Homeless Service in Mandurah, Fairbridge

College, John Tonkin College, Coodanup / Clontarf College and Waroona District High School.

The team also completed community development in Mandurah, Waroona and Pinjarra, facilitating Mental Health First Aid training for Community Members and organized a day camp for Aboriginal school students, focusing on mental health, well-being and cultural awareness.

Since commencing in mid-2018, the team has provided care coordination and support to approximately 200 individuals across the three Council areas. Currently, the team is funded by WAPHA until June 2020.



## Peel Mobile Health Service (PMHS)

Changes to funding for the Peel Mobile Health Service (PMHS) in 2018 resulted in the development of a new model of service delivery to support the continuation of provision of services to remote Peel regions. This new model has been well received by stakeholders and has allowed GP down south to continue to support the community in developing self management skills in relation to chronic disease, mental health and drug and alcohol issues.

Local providers are taking advantage of the highly visible vehicle to provide services and health promotion opportunities at local events, including Homelessness Week, the Gnoonie Cup and Youth Week. GP down south uses the vehicle on a regular basis to support local events, such as Silly Sock Day (delivered by the WA Netball Association) which raised awareness for Youth Mental Health in Mandurah.

Organisations such as Palmerston use the vehicle on a regular basis to provide counselling services to remote communities and to promote health and wellbeing services. Moorditj Djena have used the service to provide podiatry services in collaboration with Nidjalla Waangan Mia. The GP down south managed Integrated Systems of Care and Aboriginal Integrated Systems of Care (ISC and AISC) programs use the vehicle on a regular basis to take their services directly to those who need it most.

Peel regions who would regularly see the PMHS on their streets include Pinjarra, Waroona, Lake Clifton, Preston Beach and Dwellingup.

The PMHS has strong endorsement from local service providers, community members and stakeholders. These people value the service the PMHS provides and consider the vehicle to be an integral part of delivering collaborative solutions and improving access to health and wellbeing services. GP down south will continue to fund the maintenance of the vehicle which will enable external service providers to deliver education opportunities, support referral pathways and provide service delivery to the more remote areas of the Peel region.





## Peel Health Hub (PHH)

Around three years ago GP down south developed a vision for the Peel Health Hub to provide a coordinated response to the health issues impacting our young people including mental health, suicide, drugs & alcohol.

Recent tragic youth suicides and increasingly higher incidences of mental health presentations at Peel Youth Medical Service drove the realisation that young people needed a safe place where they didn't have to tell their story multiple times in order to receive help. Early intervention and prevention avoids escalation of health issues and addressing the health needs of our youth underpins their ability to engage with education, training and employment and enhances their ability to contribute to our community both now and in the future.

The Peel Health Hub was born from this need as a one stop shop for the health needs of young people in the Peel region. Involving a GP supported, integrated model of care, it offers a range of services including mental health, drug and alcohol services, family violence and sexual assault support, homeless services, specialist services, vocational services and family support services.

It was through strong community backing and bi-partisan support from all three levels of government that full capital funding was achieved allowing the vision to become a reality.

Funding through the Australian Government Building Our Future Fund, The Government of Western Australia Department of Health, Lotterywest, Peel Health Foundation, the City of Mandurah and community donations enabled construction to commence in 2017. Peel Development Commission provided funding for the Business Case through the Growing our South Administration fund.

The \$9.2 million Peel Health Hub was officially opened on Wednesday 12th December 2018.

The state-of-the-art facility took more than three years of planning and consultation from a variety of stakeholders to ensure the building supported the model of care by providing a welcoming and friendly presence as well as a seamless flow for clients and staff throughout the facility. The unique and innovative Model of Care was developed and supported through a series of collaborative workshops during 2017 with key not for profit health providers in the region. The Peel Health Hub Development Group consisting

of key co-locators in the building was formed to oversee the building development and design and importantly, to ensure that the Model of Care was agreed to and adopted by all prospective co-locators within the Peel Health Hub. MOUs between all co-locators within the Peel Health Hub were signed as a commitment to integration and collaboration and to support the Model of Care.

GP down south is proud to have led the development of the vision and construction of this purpose-built regional facility for youth in Peel. The Peel Health Hub currently hosts Peel Youth Medical Service, headspace Mandurah, Youth Focus, Palmerston Association, Allambee Counselling, Richmond Wellbeing, Jobs South West and Child & Adolescent Mental Health Service (CAMHS).

As we move to the future the success of the Peel Health Hub will be the success of the Model of Care and all co-locating organisations are committed to working on, reviewing and supporting this model through regular meetings, communication and evaluation.

Importantly, the Peel Health Hub is not just a building but a model of care that embraces collaboration, integration and digital health for the benefit of young people, adults and their families. All co-locators in the facility agree to work within this model of care which will provide care-coordination, a client centred, no-wrong door policy with GP supported care. The Peel Health Hub will lead to systemic change in the delivery of complex care for young people and to improvements in health and wellbeing outcomes for youth, adults and families in the Peel region.

The Peel Health Hub is a 'One Stop Shop' for health needs for the youth of the community. For the youth who seek support and treatment their goal is to lead a normal life in a meaningful way, part of which is to be engaged in employment or education. However for many, mental health concerns, drug and alcohol issues and other health concerns are fundamental barriers to their participation. It is vital therefore, that our youth have ongoing access to holistic and integrated health services and are supported on their journey to wellness.

# Program & Service Summaries

## South West Snapshot

14 towns / 9 programs / 2 pilot programs

### MENTAL HEALTH SERVICES



**819**  
clients serviced

**703**  
new referrals

**4647**  
service contacts

**99%**   
satisfaction rate

### DOWN SOUTH ABORIGINAL HEALTH



**91**  
new clients

**9247**  
occasions of service



**953**  
transport services provided



coordinating with podiatrists, pharmacists, HACC, GPs, cardiologists, ophthalmologists, surgeons and physiotherapists

### PARENTING SUPPORT

**1 1 5**

Referrals

### 3 TIER YOUTH MENTAL HEALTH PROGRAM

**159**  
students  
TIER 1

**49**  
students  
TIER 2

**167**  
referrals  
TIER 3



## Parenting Support Program

The Parenting Support Program has now been running for over 12 months. GP down south was successful in receiving continued funding from March 2019 for a further 12 months. The team members continue to work in collaboration with WA Country Health Service (WACHS) to provide a free home visiting service to families with children aged 0 – 5 years.

Since May of this year we welcomed Donna Philp to the team giving us a full complement of staff. During the last 12 months we have had a steady flow of referrals. Our record month for those received was August of this year when we had 21 referrals.

The team works with families to help with a variety of concerns that parents experience including introduction to solids, behaviour, routines, sleep and settling. A large portion of our clients have emotional issues which impacts on their parenting abilities and confidence.

More recently we have had the opportunity to meet with families through group activities organised by WACHS. The new parent group is run for 6 weeks to introduce first time parents and help with issues like sleep, routines and having a newborn in the house. The Parenting Program Team have been able to address these groups to let them know of the services provided and how to access them. Due to changes in the child health check-up schedule, 8 month group sessions are held as a follow up to assist with introduction of solids and our program is again invited to speak with parents.

We have received positive feedback for the service from both clients and child health nurses referring into the program. On completion of the program clients are requested to complete an online questionnaire via survey monkey which has also been encouraging.

The team has had the opportunity to attend a variety of professional development workshops and sessions. This has enhanced existing skills and knowledge in order to provide a quality service to clients. The program is currently undergoing an evaluation process which is being facilitated by Edith Cowan University (ECU). The university has provided some training for the parent support team on a Goal Attainment Scale. This is to assist in the evaluation process and help to track how clients are changing behaviours in order to meet their desired goals.



# Program & Service Summaries

## Mental Health Program

GP down south was funded by the Department of Health through the WA Primary Health Alliance to provide free Mental Health Services in the South West regions of WA.

GP down south provides mental health services to two streams of clients. The first program is our Community Support Service for People living with mild to moderate mental health issues. This program provides short-term support including counselling from tertiary qualified and experienced mental health clinicians, and referral to other relevant support services as needed.

The second program is our Integrated Care Management Service for people living with a severe and persistent mental illness being managed in a primary health care setting. The aim of this innovative program is for the clients to access support services that improve their level of functioning in the community and overall wellbeing and enjoyment in life. This includes reducing any risk of relapse, easing the burden on themselves and their families, and providing support to GPs in their management of clients with severe and persistent mental illness.

In the past 12 months:

- 819 clients serviced throughout the South West region of Western Australia
- 703 new referrals
- 4647 service contacts
- 321 referrals out to other 67 local services
- 99% of client feedback was positive

In March 2019 Nicola Hilyard (Chronic Conditions Program Coordinator), Jackie Bowser (Mental Health Program Coordinator) Mental Health and Jan de Groot (Clinical Manager Mental Health Programs) attended the Equally Well Symposium in Melbourne.

Equally Well's vision is to improve the quality of life of people living with mental illness by providing equity of access to quality health care, with the ultimate aim of bridging the life expectancy gap between people living with mental illness and the general population by commitment to:

- Making the physical health of people living with mental illness a priority at all levels: national, state, territory and regional.

- Bringing the importance of physical wellbeing across the spectrum of health from promotion and prevention to treatment for people of all ages across our whole society to public attention, to spur change.
- Partnering with consumers and carers, service providers, planners, policy makers and funders, to achieve the vision.

Improve the physical health of people living with mental illness by acting to deliver;

1. A holistic, person centred approach to physical and mental health and wellbeing
2. Effective promotion, prevention and early intervention
3. Equity of access to all services
4. Improved quality of health care
5. Care coordination and regional integration across health, mental health and other services and sectors which enable a contributing life
6. The monitoring of progress towards improved physical health and wellbeing

GP down south are currently working on an implementation plan to include the principles of Equally Well into their service delivery.





## Down South Aboriginal Health (DSAH)

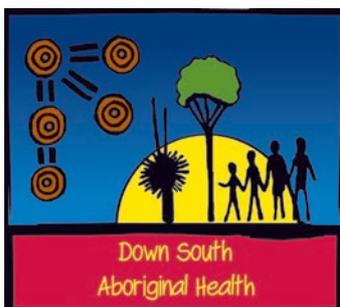
Down South Aboriginal Health (DSAH) offers services to Aboriginal and Torres Strait Islanders (ATSI) across two locations in the South West – Collie and Manjimup. The 2018-2019 financial year has brought about many changes to the Down South Aboriginal Health team. We saw a staff restructure in the DSAH Program due to Integrated Team Care contract changes. These changes resulted in the closure of the Harvey office, with SWAMS taking over the building to continue services for the local Aboriginal community. Changes to staffing in Down South Aboriginal Health included Lesley Ugle leaving to take a position with SWAMS to continue services in Harvey.

Two of the DSAH team were supported to further study and gain qualifications as Aboriginal Health Workers. Miranda Kelleher and Sophia Karahoutis graduated within months of each other and have brought their new skills and knowledge back to their communities to support clients.

**Integrated Team Care (ITC)** DSAH are subcontracted by SWAMS to support Aboriginal and Torres Strait Islander people who have been diagnosed with a chronic condition. In partnership with SWAMS, DSAH Care Coordinators, Outreach Workers work closely with ITC clients who require specialist appointments in Bunbury or the Perth Metro areas to facilitate access. Transport assistance is provided to clients with their own vehicle via fuel vouchers to ensure they attend their appointments in other areas. The ITC program objective is to help clients with a chronic condition to maintain good health and eventually to be able to fully self-manage their condition. Staff work together to support the client and family members for better outcomes linked to their health and living environment. Funds help clients to pay for specialist services and medical aids e.g. Webster packaging, glucometers, asthma masks and medical footwear etc. Transport is available to attend appointments locally.

Through the **Indigenous Australians Health Program (IAHP)**, DSAH staff provide Aboriginal and Torres Strait Islander people with culturally appropriate health care services and to access mainstream services for a high-quality service to receive a good health outcome. Closing the Gap is a priority for Aboriginal and Torres Strait Islander people to reduce the significant difference in life expectancy compared to the non-Aboriginal population. We help clients to access high quality primary health care by providing transport and to help navigate their way through the health system. DSAH deliver education through health promotion activities, targeting community members who have been diagnosed with diabetes, cardiovascular disease, cancer and asthma. We support young mums and bubs with transport to community health clinics for immunisation and child health checks. ATSI clients also are encouraged to visit their GP for a health check and a care plan.

**Footprints to Better Health (FBH)** supports clients by providing funds to allow clients to access transport services to enable them to attend their GP or specialist appointments. FBH promotes Cultural Awareness Online Training packages for mainstream service providers.



# Program & Service Summaries

## Chronic Conditions

GP down south has continued to deliver a range of programs funded by the WA Primary Health Alliance (WAPHA) Country Primary Health Network (PHN) aimed at improving the health of people living with targeted chronic conditions in the South West of WA.

The 2018-2019 period was a time of growth and change for direct service delivery and substantial achievements were made in the integration of services across primary and secondary health services through initiatives strengthening the partnership and existing relationship with the WA Country Health Service (WACHS).

### Integrated Chronic Disease Care (ICDC)

The ICDC program continued to improve health outcomes and the capacity of people with diabetes and chronic cardiac, respiratory and musculoskeletal conditions referred to the program to effectively manage their health and well-being through the provision of care coordination services.

This year the existing enhanced care coordination model within GP Practices has been complemented by the establishment of a Transition Care Coordinator (Hospital to Home) position funded by GP down south and working as an integral member of the existing WA Country Health Chronic Conditions Care Coordination Service based at Bunbury Hospital. This new position focused on bridging the gap between hospital and general practice / primary care. The Transition Care Coordinator provided services to those people identified as having complex needs at high risk of preventable hospital readmission.

The growth of the ICDC team continued with the successful establishment of and recruitment to the GP Lead position. The role of the GP Lead was established to develop, facilitate and implement systems that promote a seamless and integrated model of care for people with targeted chronic conditions particularly COPD and CHF.

The GP Lead has made great gains in a short period of time improving the quality and timeliness of communications between GPs and hospital-based treating teams. This has been made possible not only through the development of improved systems at the point of discharge from hospital but also the ability of the GP Lead to advocate on behalf of individual patients ensuring optimal care.

The **Yoga for Pain** down south project went from strength to strength with the service delivery area expanding to include Busselton. The Yoga for Pain Practitioners delivered 325 sessions to people living in the south west with chronic pain who have limited access to local pain management options.

A partnership with the Pain Revolution Local Pain Educator program enabled GP down south to bring evidence-based pain education to the region with the facilitation of five education sessions for community members. The sessions were highly valued by attendees with 95% of attendees reporting they found the sessions useful.

The development of the GP down south diabetes hub in Bunbury has increased equity of access to Diabetes Education in the region. GP down south now has a team of three highly qualified part-time diabetes educators. Our relationship with Diabetes WA has continued with GP down south facilitating the evidence-based DESMOND group program (targeting those people newly diagnosed with Type 2 diabetes) and additionally committing to the delivery of the SMART series of education groups in the south west.

The **Comprehensive Primary Care - Practice Collaborative** funded by WAPHA has provided an opportunity for the delivery of training and professional development focused on improving knowledge, confidence and clinical skills related to the management of indicated chronic diseases in addition to ongoing quality improvement activities related to systems within the practice environment.

A total of 17 education events were delivered in the 2018/2019 period predominantly targeting General Practice staff (General Practitioners, Practice Nurses and Practice Managers).

The accreditation of events with the RACGP QI&CPD program and the recruitment of respected, engaging expert facilitators / clinicians by the GP down south CPC-PC program staff reaped positive outcomes for participants and the program. In total there were 249 attendances across the event series.



## 3 Tier Youth Mental Health Program (3TYMHP) Warren Blackwood

2019 was the third year the program has been run in the Warren Blackwood. The program has become a key part of the annual curriculum for participating schools, who enthusiastically signed up for 2019. As part of a debrief in 2018, participating high schools supported a revised format introducing 'human bingo' and a 'treasure hunt' to encourage students to meet people from other schools and to engage with service providers there.

The 3 Tier Youth Mental Health Program (3TYMHP) is one of our flagship programs with a unique approach to the complex issues of youth mental health and youth suicide, encompassing mental health awareness, prevention and intervention for year 10 school students. The program breaks down the barriers and stigmas around mental health in our youth, promotes discussion, encourages help seeking behaviours and provides individual treatment and support to those in need.

6 high schools participated this year with 159 year 10 students attending Tier 1. 7 service providers participated in the Expo and provided questions for the treasure hunt. 49 students participated in Tier 2 and 167 have been referred into Tier 3 to date. These numbers provide strong evidence for the need for the program in the region.

GP down south support local organisation Blackwood Youth Action (BYA) to deliver the Tier 2 workshops and to employ a Community Engagement Officer for Tier 3 activities. In addition to liaising with local mental health service providers and general practices, this year GP down south supported BYA to establish a jobs and volunteering program to engage isolated youth and we ran a series of Yoga sessions during Youth Week in Bridgetown and Manjimup.

Unfortunately, funding for the program finishes at the end of the year. We are pursuing a range of alternative funding sources to ensure this program continues to provide valuable support and resources to the Warren Blackwood community.

Feedback from students & schools:

- *"I learned a lot about how to deal with problems"*
- *"I liked that I could share personal thoughts and experiences in a comfortable and open environment"*
- *"How open it was allowing everyone to speak and feel comfortable"*
- *"That having mental health issues / illnesses is not bad. It's not something you have to do on your own and you shouldn't be ashamed"*



# Program & Service Summaries

## Margaret River Services Mapping Project

This project was a partnership between WA Primary Health Care Alliance (WAPHA), GP down south (GPDs) and the Shire of Augusta Margaret River (AMR Shire).

A Community Partnership Officer (CPO) was funded by WAPHA and employed by GPDs, to be positioned within the Community Planning and Development team at the AMR Shire. A Project Steering Group (PSG) consisting of representatives from WA Country Health Service (WACHS), AMR Shire, WAPHA, GPDs, Department of Communities and the Red Cross provided governance and oversight for the project which commenced on 20 August 2018 and ended on 30 June 2019.

The Health and Community Mapping and Access project aimed to;

- Gain a better understanding of what is available in the community in terms of services and support, and explore the integration and connectedness between services;
- Improve the access to services by identifying and providing referral pathways for community members and for primary

- care providers, particularly General Practitioners (GPs);
- Using knowledge gained; inform service delivery/design improvements and future joint agency service planning and commissioning;
- Strengthen and/or develop communication pathways between service providers and between service providers and the community;
- Inform the development of the AMR Shire Public Health Plan and Community Resilience Plan; and
- Make recommendations for future health community service models.

The final report was published in August 2019 and is available on the Publications page of the GP down south website.



## Corporate Services

The Corporate Services team provides support to the Organisation in the areas of Finance, Human Resources, Work Health & Safety, Quality, Governance, Publications, ICT and Administration. With diverse programs and services, remotely based staff and a sizeable area to cover, we have focussed upon ICT as the method of bridging the gap and are rolling out our ICT strategy accordingly.

**Quality:** The second ISO 9001:2015 Quality Management System surveillance audit was passed with flying colours and with a culture of Continuous Quality Improvement (CQI) across the Organisation, the system continues to evolve. Also of note is that the Clinical Governance and WH&S frameworks are maturing and becoming embedded within the Organisation. The Policies and Procedures relating to our AGPAL accredited General Practices are now within the Quality Management System, where with the centralisation of ICT under the strategy, we are moving closer to a “one access for all” approach. Completion of the construction phase of the Peel Health Hub saw new policies and procedures being added as the operational framework was identified and formalised.

**Work Health and Safety / Mentally Healthy Workplace:**

With our aim of Health and Wellbeing for All, the Mentally Healthy Workplace action plan was created to raise the profile of the importance of mental health within the Organisation and provide essential resources. All employees have access to a free Employee Assistance Program and from time to time fun physical activities occur to help encourage the feel good factor.

WH&S has continued to be a focus with few minor incidents during the year. The framework established last year as part of the Organisation’s commitment to a safe workplace is now becoming embedded. A WH&S Audit has been carried out by an external consultant and we have been given a good bill of health, with only a few minor improvements recommended. As employee safety is paramount, the recommendations are being taken on board with a refresh of the operational structure of WH&S to provide additional focussed resources in this area.

# Corporate Services (continued)

**Human Resources:** Staff turnover continues to be variable with a mixture of long serving members of staff and higher turnover in some program areas. 5 staff have met the 10 year long service leave milestone with a few others not too far off. Congratulations go to Laura on the birth of baby Samson and Michelle with the arrival of baby Eden.

A second survey of staff was undertaken again utilising the Australian not for profit Workforce Survey. The results showed a favourable benchmark against the whole not for profit sector, and also indicated increased satisfaction in the workplace.

An E-Learning portal is under development and should be rolled out to all staff during the 2019-20 Financial year. This will facilitate delivery of compulsory training elements identified for staff.

The Enterprise Agreement renewal process has commenced with a proposed new agreement shared with employees and bargaining now underway. Once agreed, the new Agreement will have a 3 year life span.

**Governance:** In Governance, Dr Michiel Mel and Mr Mark Jeffery both retired from the Board at the 2018 AGM with our thanks for serving 9 and 5 years respectively. Filling the places were Mr David Barton and Dr Andrew Jamieson who were both appointed at the AGM. A further change occurred mid year with Dr Andrew Jamieson stepping down and Dr Mark Monaghan being appointed. In light of the new mix of Directors, the Board again undertook a skills audit, to assist in identifying the needs of the Board and the Organisation moving forward. Succession planning remains a focus and nominations for Directorships are always welcome from eligible and interested parties.

**Publications:** Our Marketing and Communications Plan and Organisational Style Guide have been rolled out to raise the profile of the Organisation as a whole and its established services, whilst affirming a strong brand identity for the Organisation. The website has been up graded to provide a more modern look and feel.

**Information Communication & Technology (ICT):** An ICT Manager has been recruited and the agreed strategy is in the process of being implemented with good progress having been made in achieving the principles of Fit for Purpose, Affordable, Modern and Optimised ICT for the Organisation.

All locations are on NBN, hardware has been updated and all staff are now utilising Office 365. Microsoft Teams has been implemented and is being utilised for meetings with staff across a number of locations, reducing travel time and increasing face to face cross organisation contact.

Servers, connectivity and threat management processes are currently undergoing change as the Organisation is moving towards a more modern and cohesive ICT setup.

**Administration:** Website maintenance and featuring of Latest News articles continues to be an important weekly task. All articles are available to view on the website at [www.gpdownsouth.com.au/latestnews](http://www.gpdownsouth.com.au/latestnews)

Refreshing of the vehicle fleet has seen 2 new vehicles to provide increased capacity, with a further 4 on order to replace older ones. The completion of the construction phase of the Peel Health Hub saw lots of activity for administration as they assisted in setting up the new building and its systems and have organised various events including the official opening event and an open day to raise the profile and encourage community awareness about the facility.

**Finance:** Finance continues to be busy meeting the constant timetable of deadlines: payroll, supplier payments, internal reporting or contractual reporting requirements, all deadlines to internal and external stakeholders have been met. All audits have been conducted satisfactorily.

CQI and systems review occurs to meet the reporting requirements and evolving business needs of the Organisation.

# Financial Overview

## A Message From The Company Secretary

It is with great pride I report that the Company returned a surplus of \$8,555,175 for the 2018/19 financial year. A significant portion of this year's positive outcome is due to the successful completion of the Peel Health Hub as scheduled late in 2018. Going forward, continued positive results (before depreciation) are expected which will be reinvested overtime. We aim to continually develop and independently fund the Peel Youth Medical Service which resulted in an additional \$221,000 being contributed for the year. The strong result for this year has added to the Company's strong retained earnings and equity position which now total \$8,585,845.

The tireless dedication of our Senior Management Team has seen the long awaited Peel Health Hub successfully realised. This new community initiative will provide benefits for years to come with increased services for those in need. The combined effort has resulted in investments from State & Federal Governments, Lotteries West, City of Mandurah, Peel Health Foundation and GP Down South Ltd amounting to a total of over \$9million.

The organisation has remained focused with continued deliverance of self-funded Mental Health services into other areas such as the Warren Blackwood region and is now actively looking at other areas of need. Strong support for critical health services has occurred with the continuation of the key Peel Mobile Health Service and the expansion of Aboriginal Health services. Our continued success in achieving better health outcomes for those in need continues to be supported by both State and Federal governments with increased financial commitments to support these key health initiatives.

For 2019/20 we have remained conservative with a budgeted loss of \$103,857 (before depreciation) as we continue to reinvest in critically needed community health services. Expansion and redesign of our organisational structure to support continual growth has seen key additional resources now employed. These necessary steps for our growing organisation will undoubtedly provide future benefits which in turn will allow us to increasingly deliver key services to those in need for years to come.

The last year has seen significant change and challenges for GP down south, but the strength of all our staff has resulted in a seamless transition to the next phase of our successful service delivery model. Our vision and values remain strong and will continue to provide better health services for those in need for many years to come.

**Patricia Scaffidi**  
Company Secretary



# Statement of Profit or Loss or Other Comprehensive Income

<b>OPERATING REVENUE</b>	<b>2019 (\$)</b>	<b>2018 (\$)</b>
Revenue from government and other grants	<b>16,752,305</b>	6,034,922
Other revenue	<b>282,178</b>	196,411
<b>TOTAL OPERATING REVENUE</b>	<b>17,034,483</b>	6,231,333

<b>OPERATING EXPENSES</b>		
Consultants and contractors	<b>2,103,339</b>	840,622
GP Fees	<b>517,840</b>	365,612
Depreciation and Impairment	<b>312,279</b>	99,453
Employee benefits expense	<b>4,476,330</b>	3,813,149
Program Materials	<b>99,342</b>	214,292
Rental expense	<b>312,453</b>	261,923
Repairs, maintenance and vehicle running expense	<b>258,410</b>	116,652
Seminars and training	<b>125,539</b>	82,383
Audit expenses	<b>24,810</b>	19,843
Administration expenses	<b>171,925</b>	195,789
Other expenses	<b>77,041</b>	57,405
<b>TOTAL OPERATING EXPENSES</b>	<b>8,479,308</b>	6,067,123

<b>SURPLUS</b>		
Surplus before income tax	<b>8,555,175</b>	164,210
Income tax expense	-	-
Surplus after income tax	<b>8,555,175</b>	164,210
Other comprehensive income	-	-
<b>Total comprehensive income for the year</b>	<b>8,555,175</b>	164,210

\* Change of Auditors has lead to a reclassification of some line items

# Statement of Financial Position as at 30 June 2019

<b>CURRENT ASSETS</b>	<b>2019 (\$)</b>	<b>2018 (\$)</b>
Cash and cash equivalents	<b>2,378,929</b>	6,093,639
Trade and other receivables	<b>539,594</b>	635,486
Other current assets	<b>98,829</b>	120,693
<b>TOTAL CURRENT ASSETS</b>	<b>3,017,351</b>	6,849,818

<b>NON-CURRENT ASSETS</b>		
Property, plant and equipment	<b>9,267,246</b>	3,681,367
<b>TOTAL NON-CURRENT ASSETS</b>	<b>9,267,246</b>	3,681,367
<b>TOTAL ASSETS</b>	<b>12,284,597</b>	10,531,185

<b>CURRENT LIABILITIES</b>		
Trade and other payables	<b>881,758</b>	1,774,248
Short term provisions	<b>357,070</b>	379,132
Unexpended grants	<b>1,037,060</b>	7,072,394
<b>TOTAL CURRENT LIABILITIES</b>	<b>2,275,888</b>	9,225,774

<b>NON-CURRENT LIABILITIES</b>		
Long term provisions	<b>200,103</b>	51,980
<b>TOTAL NON-CURRENT LIABILITIES</b>	<b>200,103</b>	51,980
<b>TOTAL LIABILITIES</b>	<b>2,475,991</b>	9,277,754
<b>NET ASSETS</b>	<b>9,808,606</b>	1,253,431

<b>EQUITY</b>		
Retained earnings	<b>1,222,761</b>	1,253,431
Peel Health Hub reserve	<b>8,585,845</b>	-
<b>TOTAL EQUITY</b>	<b>9,808,606</b>	1,253,431

\* Change of Auditors has lead to a reclassification of some line items



## AMD Chartered Accountants

\* Excerpt from the Independent Audit Report To The Members Of GP Down South Ltd

### Report of the Financial Report

#### Opinion

We have audited the financial report of GP Down South Limited which comprises the statement of financial position as at 30 June 2019, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the declaration by those charged with governance.

In our opinion, the accompanying financial report has been prepared in accordance with Division 60 of the Australian Charities and Not-for-profits Commissions Act 2012, including:

- i) giving a true and fair view of the financial position of GP Down South Limited as at 30 June 2019, and of its financial performance and its cash flows for the year then ended; and
- ii) complying with Australian Accounting Standards and Division 60 of the Australian Charities and Not-for-profits Commission Regulations 2013.

Dated this 24th day of October 2019

**AMD Chartered Accountants  
28-30 Wellington Street, Bunbury,  
Western Australia**

**Maria Cavallo  
Director**

*\* full version available upon request.*

# The Peel Health Hub

From Ground Breaking to Grand Opening (6 October 2017 - 12 December 2018)







# GP down south

Local health. Our business.

ABN: 62 063 901 306

Web: [www.gpdownsouth.com.au](http://www.gpdownsouth.com.au)

## Busselton Office

Unit 3 / 69 Duchess Street. Busselton  
PO Box 602 Busselton 6280  
T: 9754 3662  
F: 9752 4835  
E: [sw.office@gpdownsouth.com.au](mailto:sw.office@gpdownsouth.com.au)

## Mandurah Office

Peel Health Hub, 91 Allnutt Street. Mandurah  
PO Box 3156 Mandurah East 6210  
T: 9537 5500  
E: [office@gpdownsouth.com.au](mailto:office@gpdownsouth.com.au)

## Down South Aboriginal Health (Collie)

Collie Hospital - Deakin Street. Collie  
PO Box 716 Collie 6225  
T: 9734 3581  
F: 9734 1296  
E: [collie@gpdownsouth.com.au](mailto:collie@gpdownsouth.com.au)

## Down South Aboriginal Health (Manjimup)

Units 7-9 / 32 Rose Street. Manjimup  
PO Box 1185 Manjimup 6258  
T: 9771 2260  
F: 9771 2259  
E: [manjimup@gpdownsouth.com.au](mailto:manjimup@gpdownsouth.com.au)

## Nidjalla Waangan Mia

112 Lakes Road. Mandurah  
PO Box 3156 Mandurah East 6210  
T: 9586 4580  
F: 6117 0489  
E: [pm@nidjallawm.com.au](mailto:pm@nidjallawm.com.au)

## Peel Youth Medical Service

Peel Health Hub, 91 Allnutt Street. Mandurah  
PO Box 3156 Mandurah East 6210  
T: 9583 5435  
F: 9583 5863  
E: [office@peelyouthmedicals-service.com.au](mailto:office@peelyouthmedicals-service.com.au)

## Peel Health Hub

91 Allnutt Street. Mandurah  
T: 9583 5435